

Effective 1 July 2026, Bio-Strategy Pty Ltd will merge with the DKSH Technology business in Australia and New Zealand.

Bio-Strategy Pty Ltd was acquired by DKSH Group in November 2023 and will now formally integrate into the DKSH Technology business. This represents the final stage of our integration journey, aligning our scientific business under one dedicated brand supported by one local team.

All business previously trading as Bio-Strategy or DKSH Technology will now trade as **DKSH Scientific Solutions**. This change also comes with some administrative updates that may require updating in your procurement systems.

Please find the most up-to-date information below.

Australia	
Company Name	DKSH Technology Australia Pty Ltd
ABN	78 105 668 282
Business Address	8-10 Trade Park Drive, Tullamarine VIC 3043
Warehouse Address	8-10 Trade Park Drive, Tullamarine VIC 3043

New Zealand	
Company Name	DKSH Technology New Zealand Limited
Company Number	1209028
NZBN	9429036505722
Business Address	1/33 Westpoint Drive, Hobsonville, 0618, Auckland
Warehouse Address	1/33 Westpoint Drive, Hobsonville, 0618, Auckland

We understand that you may have queries or concerns about this change and have addressed a number of common questions in the **Frequently Asked Questions** section below.

If you require additional support, please reach out to your existing sales or service representative or refer to the **Contact Directory** for Customer Care and Accounts.

Frequently Asked Questions

I have been purchasing from Bio-Strategy Pty Ltd (Australia), what do I need to change?

From 1 July, please place your orders with **DKSH Technology Australia Pty Ltd**.

You will need to update the following in your purchasing systems:

- Company name (there will be no change to ABN)
- Bank account name and account number

I have been purchasing from Bio-Strategy Limited (New Zealand), what do I need to change?

From 1 July, please place your orders with **DKSH Technology New Zealand Ltd**.

You will need to update the following in your purchasing systems:

- Company name (there will be no change to company number or NZBN)
- Bank account name and account number

I have been purchasing from DKSH Australia Pty Ltd, what do I need to change?

Goods and services currently purchased from DKSH Australia Pty Ltd will be supplied by **DKSH Technology Australia Pty Ltd** from 1 July 2026.

You will need to update the following in your purchasing systems:

- Company name, address, and ABN
- Bank account name and account number

I have been purchasing from DKSH New Zealand Ltd, what do I need to change?

Goods and services currently purchased from DKSH New Zealand Ltd will be supplied by **DKSH Technology New Zealand Limited** from 1 July.

You will need to update the following in your purchasing systems:

- Company name, number, and NZBN
- Bank account name and account number

I have been supplying goods to any of the entities listed about, do I need to do anything?

If you have been supplying goods to any of the businesses listed above, please update our company name and ABN or NZBN in your system. See the tables above for updated information.

Contact Directory

Customer Service, Sales, & Product Enquiries

Australia: customercare.tec.au@dksh.com

New Zealand: customercare.tec.nz@dksh.com

Service & Technical Support

Australia: service.tec.au@dksh.com

New Zealand: service.tec.nz@dksh.com

Accounts Receivable / Payments

Australia: accounts.tec.au@dksh.com

New Zealand: accounts.tec.nz@dksh.com